

SWIFT

A LOCAL HERO DELIVERING NATIONWIDE



Swift Corporate Profile

Swift Transport Zimbabwe / A division of Unifreight Africa Limited



Company Description

Operating within Zimbabwe for 75 years, Swift Transport is a proudly Zimbabwean brand, It is a well-established national transport company specialising in courier, freight, transport, distribution and logistics services. Swift has a range of service offerings making it the go to company who can take care of all transport requirements, offering solutions through its main services - Swift Courier Express, Swift Freight and Swift Full loads. Swift is also the only transport company that can boast a nationwide network, with its 35 depots situated throughout the country, guaranteeing delivery anywhere within 48 hours.

History

Swift Transport Services was incorporated 16 March 1946 and started with two depots, one in Harare and one in Bulawayo. Over the years other transport operations were acquired, growing the fleet and increasing the depot saturation. Swift's roots from its inception 75 years ago has been in all aspects of transport.

Now, the company has the ability to transport for all industries bringing together decades of experience in logistics, supply chain movement and freight storage and movement.

Swift is owned locally It has weathered many transitions, political and economic, making the Swift brand dynamic, strong and well respected.

Current situation

Swift transport can boast having the largest depot distribution network in Zimbabwe with 35 depots strategically situated around the country. It also has the best fleet of vehicles on the road due to shareholder investment and confidence, which can be attributed to the success of the company and how it is currently being managed.

Swift transport has secured contracts from some of the biggest corporations operating in Zimbabwe through its great service offering and much sought after reliability, safety and security record.

Future Goals

Zimbabwe is strategically situated within southern Africa and has good trading relationships with its neighbouring countries. Freight movement is done mostly via the road networks as rail infrastructure in Africa is often not reliable. Swift transport will be looking at cross-border opportunities in the future, which has been requested by a few of our current customers. Having totally dominated and perfected the local distribution and transportation market, Swift transport's future will be to take our great transport model further afield into Africa.

Swift Transport has confidence in the future, pride in its abilities, and is always ready and willing to deliver professional transport and related logistics services to meet the needs of both existing and prospective customers in Zimbabwe, and the region.



The Swift logo, consisting of the word 'SWIFT' in a bold, blue, sans-serif font.

Staff



Swift transport employs over 800 staff in the following departments in depots nationwide:

- Operations
- Sales and Marketing
- Finance
- Administration
- Information Technology
- Human Resources

Swift transport invests in their staff through training:

Driver training

Unifreight has a dedicated driving school which trains drivers on all vehicles; they also do an extensive defensive driving course and many refresher courses.

Staff training

Swift prides itself on offering both internet staff training in all departments.

Apprentices & graduates

Every year Swift enrolls both apprentices for the Engineering division and also graduates from tertiary institutions around the country.



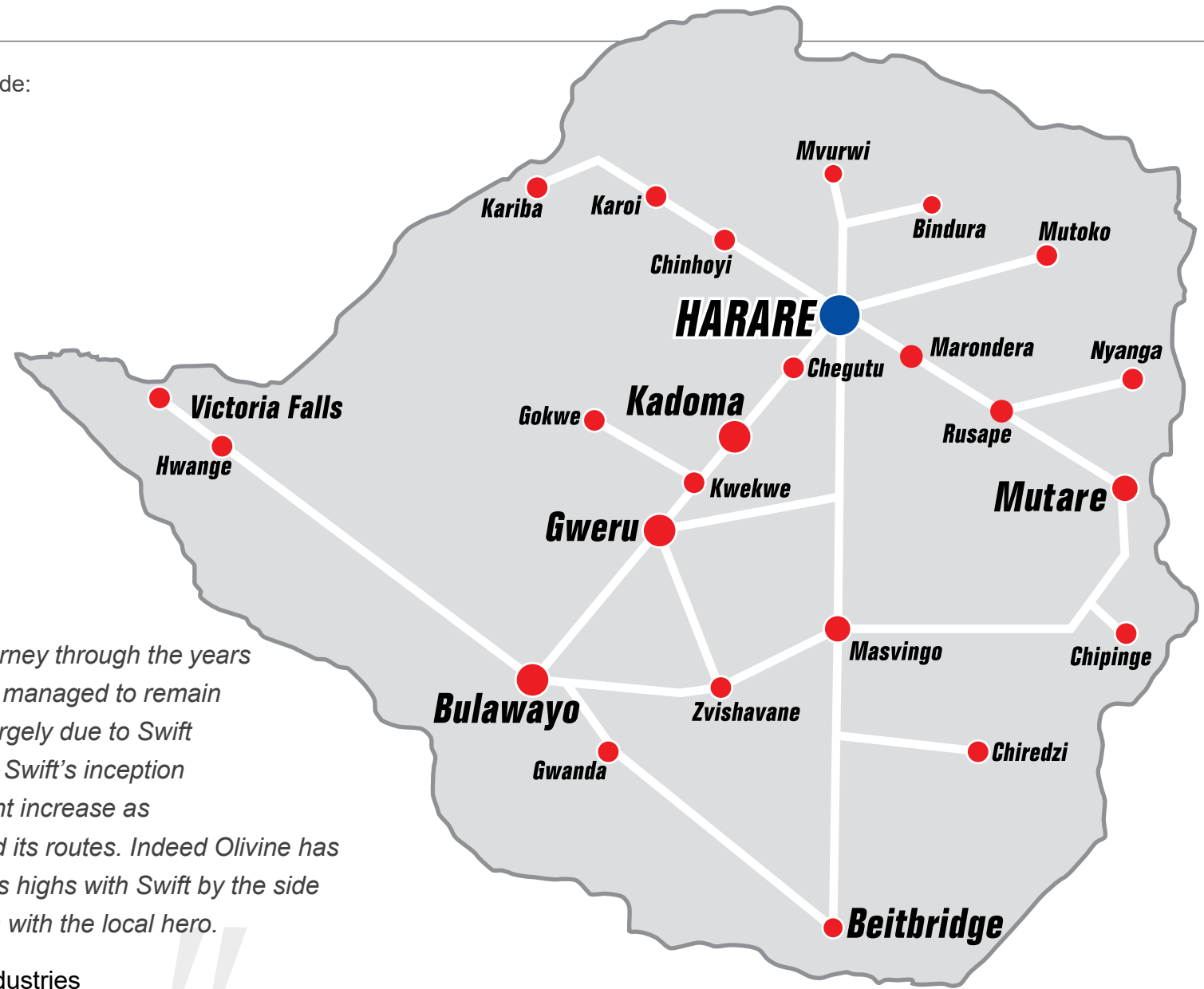
SWIFT is our business partner and is one of the most respected firms in Zimbabwe. I would want to single out the support we always get from the Key Account personnel and the Operations Dpt. We look forward to yet another year of a successful partnership with SWIFT.

Brighton Chiwara, Nestle Zimbabwe



Depots

Swift transport has 35 depots countrywide:



It has truly been a Swift journey through the years as our Olivine brands have managed to remain visible across Zimbabwe largely due to Swift transport. Since its 1946 at Swift's inception Olivine has seen its footprint increase as Swift has steadily increased its routes. Indeed Olivine has ridden its lows and sailed its highs with Swift by the side hence its proud association with the local hero.

Achilleus Mpeta, Olivine Industries

Services

Swift transport offers six distinct services guaranteeing a full offering for all transport requirements ranging from 0.1kg up to and including 34 tonnes:



- Overnight service to primary destinations (Bulawayo, Masvingo, Mutare, Kariba, Chiredzi, Gweru, Kwekwe) and secondary destinations (Kadoma, Chegutu, Marondera, Rusape, Chinhoyi and Karoi)
- Guaranteed 48 hour delivery to other destinations
- Weight range: **0 – 20 kilograms**
- Products available from Swift include:
 - Action packs** (1kg & 3kg)
 - Super packs** (5kg, 10kg, 20kg)
- Transportation of both documents and parcels
- Consignments delivered by 10 am to a business address - within Municipal Areas in major destinations
- Personal/Residential addresses are required to collect from the depot, or make arrangements for door to door delivery.
- Perishable and medical freight is always given priority and is an exception regardless of volume



- Overnight to major destinations (Bulawayo, Masvingo, Mutare, Kariba, Chiredzi, Gweru and Kwekwe) and secondary destinations (Kadoma, Chegutu, Marondera, Rusape, Chinhoyi and Karoi)
- Guaranteed 48 hour delivery to other destinations
- Weight range: **21 – 100 kgs**
- Transportation of consignments that weigh between 21kgs and 100kgs
- Parcels only
- Consignments delivered by 10 am to a business address - within Municipal Areas in primary destinations
- Personal/Residential addresses are required to collect from the depot
- Perishable and medical freight is always given priority and is an exception regardless of volume



- Weight range: **101 kilograms – 6 tonnes**
- Guaranteed delivery within 48 hours
- Delivery within 24 hours 80% of the time to major destinations (Bulawayo, Masvingo, Mutare, Kariba, Chiredzi, Gweru, Kwekwe)
- Consolidated loads accepted
- Variety of reliable fleet and trailer options available



Services (Continued)

Swift transport offers six distinct services guaranteeing a full offering for all transport requirements ranging from 0.1kg up to and including 34 tonnes:



- Weight range: **6 tonnes to a maximum 34 tonnes**
6 tonnes – 12 tonnes on a draw bar
6 tonnes – 22 tonnes on a semi
6 tonnes – 34 tonnes on a combination semi and draw bar
- Single delivery/single collection
- Delivery guaranteed within 48hrs to major destinations (Bulawayo, Masvingo, Mutare, Kariba, Chiredzi, Gweru, Kwekwe)
- Variety of reliable trailer options available
- Labour is not generally provided, unless by arrangement on a cost recovery basis
- Demurrage incurred after 48 hours



- Tobacco movement countrywide
- Overnight service to the sales floor in Harare
- Cash advance paid to producers
- Stop-orders on advance payments and transport means the tobacco growers do not have any cash outlay for the service
- Safe, secure transport to the sales floors



- Service available on 7 continents and in 209 countries
- Weight range: **0 – 30kilograms**
- Parcel Express (Export and Import)
- Import Express (Collection from anywhere in the world)
- Airfreight (Export and Import)
- Customs Clearing (through a partnership)
- Domestic Courier service to door (limited to special clients at premium rates in Harare and Bulawayo)



Fleet

With its inherently sound infrastructure, large complement of well-trained drivers, and backed by experienced management and employees, the Swift transport fleet is large, varied and carries any load from 0.1kgs up to and including 34 tonnes.

We boast one of the largest fleets of any other local transport company in Zimbabwe. In our Trunking class these include heavy tractors for trunking and shunting, moving loads between 6 and 34 tonnes; in our C&D class - 4 and 7 tonne rigid and articulated vehicles, pick-ups, motorbikes, as well as a multitude of different styles of trailers are available to move just about any load. The company has recently acquired state-of-the-art Tautliner trailers to assist with the increased demand. These trailers are the first of their kind in Zimbabwe with advanced technology making them stronger, lighter and with fewer working parts. Pulling these trailers are new Scania horses.



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Fleet Maintenance & Engineering

Engineering is a division of Unifreight Ltd. It is responsible for the maintenance of the entire Swift transport fleet. There are 6 workshops situated in Swift depots countrywide. These workshops are on call 24 hours a day, seven days a week to ensure minimum down time should a breakdown occur. There are 78 qualified personnel including experienced mechanics and artisans who operate from these national workshops.

Workshops

- Harare
- Bulawayo
- Mutare
- Masvingo
- Gweru
- Chiredzi



SWIFT

Contact

Phone

Telephone
+263 4 621015 – 20

Customer Call Centre
08677 000 777

Customer Care Mobile
08 08 08 08

Online

Skype
swift-transport or JustSwiftIt

Email
info@swift.co.zw

Website
www.swift.co.zw

Facebook
facebook.com/swiftzim

Main depot

Physical Address
Corner of Orme and Willow Roads
New Ardbennie, Harare
Zimbabwe

